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eneo strikes out in a new direction with customer support

The updated version of the eneo InfoHub mobile app is even better tailored to practical use by eneo users

Rödermark, 15 January 2016: eneo users can now download the latest version of the "eneo InfoHub" support app from iTunes and Google Play for free. The enhanced content of the app are tailored even better to the specific needs of users who use eneo video security products. In addition to video tutorials, the updated version now also includes step-by-step instructions and a FAQ section.

The app went online 2 years ago in the form of a mobile (tablets and Smartphones) presentation and consultation tool. In this original concept the "eneo InfoHub" was primarily aimed at marketing and sales support for eneo partners in retail.

Of course the app still supports these functions, but the content of the updated version has been revised and expanded to meet the specific concerns and practical issues of installers and system integrators even more than before. Thanks to the proven, clear shelf design of the "eneo InfoHub" they not only have quick access to information on new products, exemplary industry solutions and reference reports, but they can also displays descriptive quick guides ("How To"), function info and video tutorials. Additionally, information on product compatibilities and answers to important support questions can be found in the FAQ section. Push notifications keep app users up-to-date about new content.

The "eneo InfoHub" is available in eight languages (German, English, French, Italian, Polish, Russian, Spanish, Turkish) and can be downloaded free of charge in the iTunes and Google Play country stores.

About eneo (www.eneo-security.com / www.eneo.tv)

eneo is the specialist for video security. Since its market launch in 2000, eneo stands for technologically convincing products made by high-class processing in accordance with German quality benchmarks and with outstanding cost effectiveness. Its portfolio includes more than 600 cameras, domes, recorders, monitors and accessory products for the areas of the networked, analogue and HD-SDI and HD-TVI-based video security technology.

This information is provided by eneo

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